

**BELKIN CORPORATION
SUBSCRIBER ACKNOWLEDGMENT REPORT
WC DOCKET NO. 05-196
SEPTEMBER 22, 2005**

1. User Acknowledgement Summary

As of 9/21/2005 at 4:45 PM PDT there are 458 user accounts, out of 3701 total active user accounts (12.37%), that have acknowledged the 911 limitations. Three accounts were subtracted from this total because they were temp accounts (partially registered) and therefore unable to make phone calls.

We do not anticipate a significant increase in the number of user account acknowledgements from this point forward. The majority of active user accounts are not in active use. Instead, they were created for testing and evaluation purposes. We estimate that we will NOT receive an acknowledgement from 89%, or 3436, of the 3861 active user accounts.

2. Actions to Non-Compliant Subscribers (Prior to FCC Deadline)

The report identifying non-compliant subscribers is run on a weekly basis in order to determine the balance of users that have not acknowledged the advisory and the following actions result:

- A. The email is sent to the email address associated with each account, warning of the FCC requirement and the need to acknowledge the advisory by September 28, 2005 (pending further notice)
- B. A voicemail is sent to the voicemail box associated with each account, warning of the FCC requirement and the need to acknowledge the advisory by September 28, 2005 (pending further notice)

All new subscribers to the service are forced to acknowledge the advisory or they are not allowed to complete the signup process.

Free Softphone accounts are exempt from this requirement and no actions are directed at them.

3. Actions to Non-Compliant Subscribers (After to FCC Deadline)

We are not currently planning to offer "soft" disconnects to our subscribers, but if the FCC requires or advises this course of action, we will comply.

After the advisory deadline lapses, user accounts that have not complied will have the following actions taken:

- A. Calling services for non-compliant accounts will be disabled. Other messaging services will remain functional including email and voicemail. This will allow users to receive email and voicemail warnings and to login to the account to complete the acknowledgement.
- B. An email will be sent to the email address associated with each account, advising that calling services have been disabled and that in order to re-instate them, an acknowledgement of the 911 limitations must be completed.
- C. A voicemail will be sent to the voicemail box associated with each account, advising that calling services have been disabled and that in order to re-instate them, an acknowledgement of 911 limitations must be completed.
- D. Users who attempt to make an outbound call from the VoIP device will not be allowed to complete the call, rather they will be redirected to their voicemail box where the only voicemail retrievable will be the warning to complete the acknowledgement.
- E. Users who call Belkin Customer Support will be advised to login to their user account and complete the acknowledgement.
- F. 30 days after the FCC deadline, all user accounts that are still non-compliant will be permanently deactivated and all services will be stopped.

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